

To The Postal Regulatory Commission

June 5, 2021

Comments on changes to the USPS Proposed by Postmaster General DeJoy

As a granddaughter of a Post Master and the daughter of a Mail Carrier, I write now out of deep concern for the integrity, viability and services of the USPS. The changes the are being proposed to the Postal Service by Mr. DeJoy threaten its existence, relevancy, and the tremendous service that it provides to all our citizens.

For the first time in my adult life, I have had frequent problems with my Postal Service. I practice healthcare out of my home and my income depends upon the mail, as my clients pay me by mailed check due to the pandemic. I have had at least 3 pieces of mail with income never reach me, and I am certain that the parties did, indeed, send the correspondence to me.

Interrupted mail service has negatively affected many, many Americans more severely than I have been affected. And at a time, during the pandemic, that makes these changes and performance decrements unconscionable.

This breach in the USPS services is a terrible injury to all of us who depend on the mail. It is a further injury given the substantial success of our prior service: years of consistent service that we could depend and rely on.

The recent postal changes have been disastrous and have shaken my prior firm belief in the dependability of the USPS, which has been a bedrock of our country's fair and equitable functioning. It is no longer that bedrock.

I am writing to lobby for the following action items for the USPS going forward:

1. NO slowdown of service delivery, and, more importantly, a return to the prior level of service the USPS provided;
2. Expand services: Post Offices are integral to communities and as in other countries, could expand services (paying utility bills, for example) to provide more;
3. Release the USPS from the onerous pension funding requirements that have led to its severe financial status and seem, mostly, to be purposed to move to privatizing a service that should NEVER be privatized;
4. Talk to consumers about what we need and what problems you have. The USPS under its current leadership is massively out of touch for its importance to millions of Americans on a daily basis; and,
5. Act more in the interest of the country. The USPS is a government SERVICE, not primarily a profit- oriented company.

Avoid making irreversible, deleterious damage to the USPS. We need it, and we need it back in business the way it was before these horrible changes were made.

Respectfully,

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